

## **Location**

Transportation to our hotel is provided by following Uzundere street in the direction of Güvercinlik valley from Göreme town center.

## **Transportation Vehicles to the Airport**

VIP Transfer, Shuttle Service, Taxi

## **Check-in rules**

Check-in time is 14:00. In case you arrive at the hotel early, you can enjoy our hotel in the restaurant section by keeping your belongings under surveillance at the reception.

## **Check-out Rules**

Check-out is at 11:00 noon. For your late check-out request, please contact us before 10:00 am. We will try to meet your request in line with availability. Additional charges may apply for late check-out, depending on the extended time and hotel availability. For check-out after 6 PM, one night's room fee will be charged.

## **Early Check-in / Late Check-out Rules**

Depending on availability; for early arrivals before 08:00 or late check-out after 18:00, 100% of the daily room rate will be charged.

## **Spoken Languages**

Turkish, English.

## **Valid Credit Cards**

Visa, Master Card

## **Currency**

Turkish Liras (TRY/ ₺), Euro (EUR / €), US Dollars (USD / \$), Pound Sterling (GBP / £) are accepted currencies for cash payments

## **Weather**

The Nevşehir/Cappadocia region generally has a continental climate. In other words, winters are harsh and cold, while summers are hot and dry..

## **Voltage**

The electrical voltage used in the hotel is 220-240 volts/50 hertz.

## **Wireless Internet**

All guests are provided with free wireless internet service in their rooms and in the hotel area.

## **Visiting Rules**

Hotel guests can host their visitors in the lobby for 30 minutes between 10.00-18.00. Visitors must show their passport or ID card at the entrance. Visitors are not allowed to enter the guest rooms.

Hotel guests are always responsible for their visitors. Visits exceeding 30 minutes will be charged as daily hotel usage.

### **Unregistered Guest**

According to official regulations, it is obligatory for each guest staying with a reservation to create a registration and present an identity card (passport) at the entrance. Unregistered extra guests are not allowed to stay at the hotel. An additional fee is added to the account of the room of the guest who brings unregistered guests, equal to the length of stay per person.

### **Pet Rules**

Pets are not allowed in rooms or public areas of the hotel.

### **Smoking Rules**

Smoking is prohibited in all rooms and public areas of the hotel. Smoking is only allowed outside of indoor areas, on the balcony or on the terrace.

### **Alcohol Consumption Rules**

Within the scope of Halal Tourism, alcohol consumption is not appropriate within the areas of our hotel. Alcohol consumption is not allowed in our rooms or in the entire facility.

### **Age Limit for Accommodation**

For individual hotel reservation and check-in, the guest must be over 18 years old and present a valid ID.

### **Other Rules**

Riding a bicycle, rollerblade, skateboard, skate, hoverboard or other vehicle is prohibited in all enclosed areas. The use of unmanned aerial vehicles or camera drones is prohibited in hotel areas.

### **Dress Code**

Our hotel serves in the concept of Halal Tourism. In this context, a dress code is applied to accommodate our guests in the best possible way. The use of swimsuits, bikinis, shorts, low-cut clothes is not appropriate. It is mandatory to comply with the dress code in common areas.

### **Important Notes**

Guests who want to stay in our hotel as a couple must present a marriage certificate.